

How to search the Warranty Claim – Inspection Report

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Warranty Claim Search

Please note that it may take up to XX days to completely process a warranty claim to show a final status and decision.

Customer ID
0001001524 | Distributor | EUROPART Technischer Handel GmbH | Rohrstr., 15 b, HAGEN, 58093, Germany

Knorr-Bremse Part No. Knorr-Bremse Warranty Claim Number

Customer Claim Reference No. Claim Date From Claim Date To

1 Claim(s) Found

Claim Date	Knorr-Bremse Warranty Claim No.	Customer Warranty Claim Reference No.	Status	Decision	Reason for Rejection	Knorr-Bremse Part No.	Inspection Report
28.06.2021	C21K6083		Closed	Refused	SAP Text more info	K003800	

1 Claim

- Visit www.mytruckservices.knorr-bremse.com and sign into your account → Click on **“My Account”** → **“My Warranties”** → **Search Warranty Claim** (You must have an account and be logged into the system)
- Enter a “Claim date from” the last 12 months and the “Claim date to” today
- Click on “Search”
- After that you will receive an email with the warranty claim number
- After this is accepted or rejected by the customer service you will receive the inspection report