

How to search order status

MY ACCOUNT | SIGN OUT | EN

TRUCKSERVICES Enter a part number, type number or a title

QUICK ORDER

SPECIAL & AUXILIARY TOOLS DOWNLOADS SERVICE & SUPPORT EXPERT NETWORK

Order Status

Client ID

PO Number Order Status

Bendix Order Number Order Date:From Order Date:To

Bendix Part Number / Customer Part Number

2 Order(s) Found

Order Category	Order Date	Order Number	PO Number	Type	Order Status
WEB	08/06/2020	0005990063	08062020SDTest1	STOCKING ORDER	Acknowledged
WEB	08/06/2020	0005990061	08062020SDTest1	STOCKING ORDER	Acknowledged

2 Orders

- Visit www.mytruckservices.knorr-bremse.com and sign into your account → Go to **'My Account'** from the top right of the page after logging in → Click on My Orders → Order Status.

- Enter your search criteria in the fields provided. Any fields with (*) are mandatory in order to perform the search, results will be shown at the bottom of the page.

- **Order Category**

- WEB – the order was placed via

- EDI – electronic data Interchange orders

- CONV – Orders entered by our customer service team

- **Order Date**

- **KB Order Number** – If you click on the number the order that was placed will open

- **PO Number** – If you click on the number the order that was placed will open

- **Order Type** - Stocking order

- Ship follow day order, or Emergency order

- **Order Status**

*You will be able to re-order any orders under Order Category coded as **WEB**. See reorder instructions*