

# How to search order status

MY ACCOUNT | SIGN OUT | EN

TRUCKSERVICES Enter a part number, type number or a title QUICK ORDER

SPECIAL & AUXILIARY TOOLS DOWNLOADS SERVICE & SUPPORT EXPERT NETWORK

### Order Status

Client ID  
0001005568 | ABC Muncie | 3720 S Madison St, Muncie, Indiana, 47302, United States

PO Number Order Status

Bendix Order Number Order Date:From Order Date:To  
01/01/2020 10/28/2020

Bendix Part Number / Customer Part Number

Reset Search

2 Order(s) Found

Order Category	Order Date	Bendix Order Number	PO Number	Type	Order Status
WEB	08/06/2020	0005990063	08062020SDTest1	STOCKING ORDER	Acknowledged
WEB	08/06/2020	0005990061	08062020SDTest1	STOCKING ORDER	Acknowledged

2 Orders

- Visit [www.mytruckservices.knorr-bremse.com](http://www.mytruckservices.knorr-bremse.com) and sign into your account → Go to 'My Account' from the top right of the page after logging in → Click on My Orders → Order Status.

- Enter your search criteria in the fields provided. Any fields with (\*) are mandatory in order to perform the search, results will be shown at the bottom of the page.
- **Order Category**
  - WEB – the order was placed via the webshop
  - EDI – electronic data Interchange orders
  - CONV – Orders entered by our customer service team
- **Order Date**
- **KB Order Number** – If you click on the number the order that was placed will open
- **PO Number** – If you click on the number the order that was placed will open
- **Order Type** - Stock order
- Collection, or VOR order
- **Order Status**

You will be able to re-order any orders under Order Category coded as **WEB**. See reorder instructions