How to submit the core return 1/2

- Log in to your user account → Go to "My account" → Go to "My Account" on the left side under "My Cores" → "Submit Core Return"

- Enter your data

How to submit the core return 2/2

- Determine the **Collection Address**
  - Select the corresponding customer number
  - Or enter a new collection address
- Enter additional **contact details** if necessary
- Choose the **type of packaging**
- Enter the **available collection dates** and **the available collection times**
- **Select** the **core group** and enter the **quantities**; add a new row per core group*
- Go to "Final Review" and then "Submit"

*If you do not know the core group for an item number, the you can easily determine the correct core group under "My Account/My Cores/Core Lookup".

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