

# How to search order status

Customer ID :0001002101 | Distributor | Knorr-Bremse CVS E-Portal Germany | Moosacher S...

WELCOME S

MY ACCOUNT

SIGN OUT

DE

EN



Enter a part number, type number, title or document details

QUICK ORDER



T NETWORK

FAQ

Home / Order History

## My Account

My Profile

My Address Book

My Orders

Order Status

Open Positions

Saved Shopping Cart

Upload Order Template

Quick Order

My Cores

My Warranties

My Tickets

My Training

My Document

Logout

## My Company Account

Users

## Order Status

Customer ID

0001002101 | Distributor | Knorr-Bremse CVS E-Portal Germany | Moosacher Str., 80, München, 80809, Germany

Customer PO Number

Order Status

Knorr Bremse Order Number

Order Date From\*

Order Date To\*

08.10.2021

08.09.2022

Knorr Bremse Part Number/Customer Part Number

Show orders of coworkers

Reset

Search

6 Order(s) Found

Order Category	Order Date ↓	KnorrBremse Order Number	Customer PO Number	Order Type	Sent By	Order Status
WEB	03.09.2022	0160385177	0006013844	Stock	R	Acknowledged
WEB	02.09.2022	0160385174	0006013823	Stock	R	Acknowledged
WEB	01.08.2022	0160385150	Placed by P	Stock	St	Acknowledged
WEB	07.07.2022	0160385122	2004xxxxxx	Stock	Mo	Acknowledged
WEB	07.07.2022	0160385121	2004XXXXXXXX	Stock	Mo	Acknowledged
WEB	13.05.2022	0160385063	0006012681	Stock	St	Acknowledged

6 Orders

■ Visit [www.mytruckservices.knorr-bremse.com](http://www.mytruckservices.knorr-bremse.com) and sign into your account → Go to 'My Account' from the top right of the page after logging in → Click on My Orders → Order Status.

■ Enter your search criteria in the fields provided. Any fields with (\*) are mandatory in order to perform the search, results will be shown at the bottom of the page.

### ■ Order Category

-WEB – the order was placed via the webshop

-EDI – electronic data Interchange orders

-CONV – Orders entered by our customer service team

### ■ Order Date

■ **KB Order Number** – If you click on the number the order that was placed will open

■ **PO Number** – If you click on the number the order that was placed will open

■ **Order Type** - Stock order

■ Collection, or VOR order

### ■ Order Status

*You will be able to re-order any orders under Order Category coded as **WEB**. See reorder instructions*